



**SCCY**  
**INDUSTRIES**  
www.sccy.com



## SERVICE/WARRANTY CONTACT INFORMATION

Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_

Address (Physical addresses only - no P.O. Box's, except for rural addresses. No place of work addresses):

\_\_\_\_\_  
\_\_\_\_\_

Email Address: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Model Number: \_\_\_\_\_

Reason for return/Services Requested: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Brand of AMMO used: \_\_\_\_\_

Has your firearm been to SCCY before?

- Yes  
 No

If yes for what reason: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

**Package Contents: Please return in original box with trigger lock installed. No Holsters, after-market box, gun case, gun rug, etc.**

- Magazine Qty \_\_\_\_\_     Trigger Lock Qty \_\_\_\_\_     Magazine Floor Plates Qty \_\_\_\_\_     Manual Qty \_\_\_\_\_

Employee Name (internal use): \_\_\_\_\_



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## SHIPPING INSTRUCTIONS

### Shipping Address /Shipping Methods

**SCCY Industries**  
**1800 Concept Court**  
**Daytona Beach, FL 32114**  
**Attn: Service Department**

Firearms may be shipped from a licensed firearms dealer or via UPS or FedEx. When using UPS or FEDEX, firearms must be taken to a shipper Distribution Center (UPS/FEDEX "Stores" do not normally handle firearms.) Customer is responsible for inbound shipping charges.

### Shipping Instructions

- **FIREARMS *MUST* BE UNLOADED**
- **PLEASE INCLUDE TRIGGER LOCK INSTALLED ON THE FIREARM**
- **AMMUNITION *MUST NOT* BE SHIPPED WITH FIREARM**
- **PACK FIREARM SECURELY**
- **INCLUDE ALL MAGAZINES FOR PISTOL**
- **BOXES *MUST NOT* DISPLAY ANY LABELING IDENTIFYING THE CONTENTS AS CONTAINING A FIREARM OR ANY FIREARM RELATED CONTENTS. NO HAZMAT MARKINGS, SIGNS, ETC.**

All firearms must be accompanied by the following information:

- Customer Name
- Contact telephone number
- Return shipping address (Physical addresses only - no P.O. Box's, except for rural addresses. No place of work addresses)
- E-Mail address
- Serial number of firearm
- Model number of firearm
- List of services requested

Turnaround time is 7-10 days from date of receipt. Turnaround time is subject to change without notice.

**DO NOT SUBMIT SHIPPING INSTRUCTIONS WITH CONTACT INFORMATION. FOR PERSONAL USE ONLY.**